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3300 76 Avenue NW Edmonton, AB T6P 1J4



rosenau.ca



SUMMARY OF RULES AND VALUE ADDED SERVICES

1. EXHIBITION GROUNDS, CONSTRUCTION SITE, OR RURAL DELIVERY

Special site deliveries will be an additional surcharge of minimum \$125.00 or \$2.00/CWT to a maximum of \$325.00. Return mileage from/to the nearest rating town will be charged at \$3.00 per kilometer for rural locations.

2. FREE TIME FOR PICKUP AND DELIVERY

Free time allotted will be 15 minutes for shipments up to 5,000 lbs, 30 min between 5,001 and 10,000, 45 min between 10,001 and 20,000 lbs, and 1 hour for more than 20,000lbs. Additional time will be charged at \$100.00/hr with a minimum of \$25.00. North of Edmonton will be \$150.00/hr with a minimum of \$50.00.

3. PROTECTIVE SERVICE

Freeze protection provided at a cost of 15% of the freight charges with a minimum of \$25.00. **Temperature specific control is not provided.**

4. VALUATION LIABILITY

Maximum carrier liability is \$2.00 per pound unless a declared value is stated on the Bill of Lading. Valuation in excess of \$2.00 per pound is charged at 2% of the excess value, with a minimum charge of \$10.00. Limitation on declared value without a quote number will be \$25.00 per pound or \$50,000 whichever is less.

5. APPOINTMENT DELIVERIES & NOTIFICATION PRIOR TO DELIVERY

Shipments will be subject to a \$30.00 charge per appointment or \$15.00 per call ahead. Carrier will not accept any liability for cost arising from missed appointments of late deliveries. Storage charges will apply to appointments not given within 48 hours. One Network users will be charged \$40.00.

6. RESIDENTIAL, MALL, OR INSIDE DELIVERY (ALL 3 CHARGES MAY APPLY)

A surcharge of \$75.00 for the first 100 lbs, plus \$2.10/CWT will be assessed to a maximum of \$250.00 for each service provided. Inside delivery is anywhere more than 10 feet from the truck.

7. LONG FREIGHT

Freight over 12 feet will be subject to a \$75.00 surcharge.

8. RE-DELIVERY OF FREIGHT

Will be subject to a minimum surcharge of \$65.00 or \$4.25/CWT to a maximum of truck load rate from delivery terminal.

9. HELPER/ LUMPER/ SWAMPER

Additional load/unload help is provided at \$65.00/hour. Minimum of 3 hours per person.

10. POWER TAILGATE

A surcharge of \$2.10/CWT with a minimum of \$65.00 to a maximum of \$250.00.

11. C.O.D. FEE

Will be 6% of C.O.D amount, minimum of \$25.00. A \$20.00 surcharge will be issued for cancellations.

12. PALLET HANDLING

CPC Skids will be returned at \$40.00 for the first skid plus \$2.50 for each additional skid. All other skids will be \$40.00 for the first skid plus \$3.00 for each additional skid.

13. AFTER HOURS DELIVERY

Shipments that require delivery beyond our regular hours of 6:00 am to 6:00 pm, will be subject to \$200.00 surcharge over and above the delivery rate.

14. SUNDAY & HOLIDAY DELIVERY OR PICKUP

Will be subject to a \$350.00 per vehicle surcharge over and above regular delivery rates. (from noon Saturday to 6:00 am Monday)

15. TARPING CHARGE

Will be subject to a charge of \$200.00 per shipment.

16. DANGEROUS GOODS

Will be provided at a charge of 7% of the freight charges with a minimum of \$20.00 and a maximum of \$60.00.

17. EXPLOSIVES

Will be \$65.00 for the first 100 lbs plus \$2.10/CWT thereafter to a maximum of \$225.00 to 4408 lbs. After 2000kg or 4409 lbs the truckload rate applies at 53,000 lbs and must be quoted by the Rate Department. Please note that the dangerous goods charges still apply as well.

18. TRAILER DETENTION

A fee of \$90.00 per van/deck or \$150.00 per heat-controlled unit per day will be assessed for all trailers spotted in excess of 24 hours.

19. P.O.D. REQUESTS

Free on the webpage www.rosenau.ca or charges per P.O.D requested will be \$25.00 per shipment.

20. ADMINISTRATIVE CHARGE

There will be a charge of \$25.00 applied when billing terms are changed after invoicing or if special handling is required for invoicing and payment collection.

21. STORAGE CHARGES

Will be charged at \$1.50/CWT with a minimum of \$25.00 per day. Free time 48 hours.

22. SATURDAY DELIVERY

A \$2.10/CWT, minimum \$50.00 to a maximum \$250.00 in terminal locations, plus truckload rate beyond the servicing terminal.

23. BOND / CHAIN OF CUSTODY / CROSS BORDER CHARGES

A surcharge of \$2.00/CWT with a minimum of \$35.00.

24. DECK FREIGHT

Will be a minimum of a 25% premium on the freight rate or 1,000 lbs per linear foot of deck used.

Rates are based on weights of not less than ten pounds per cubic foot. Shipments occupying 10 linear feet or more of trailer space **will** be assessed at 1000 lbs per linear foot or actual weight, whichever is greater. When due to the shape or packaging of a shipment, other freight can not be loaded on or around the shipment; the height or width used in calculating the cube will be 8 feet. Personal goods must be paid in advance and move at no claim to carrier. Glass, Granite and Overhead Doors move at no claim to carrier, owners' risk of damage.

All rates and surcharges are based on the credit terms that all payments are received within net 30 days. Late payments will be assessed an interest surcharge of 1.5% per month. GST is applicable on all charges. Fuel and Carbon Levy Surcharges are not included in any of the quoted rates and will apply to all services that consume fuel.

CREDIT CARD PAYMENTS

Convenience Fee: Rosenau Transport will apply a credit card convenience fee calculated as a 2.37% surcharge on the total transaction amount of all invoiced services (incl. taxes). Other forms of acceptable payment methods offered by Rosenau Transport will not be subject to the credit card convenience fee. This applies only to our corporate customers.