



HEAD OFFICE  
 3300 76 Ave NW  
 Edmonton, AB  
 T6P 1J4  
 Tel:(780) 431-2877  
 Fax:(780) 431-0599

**Application For Credit Account and Credit Operating Agreement**

<b>Business Information (Both Business and Personal Sections to be completed if Proprietorship)</b>		
Type of Company	Limited Company	Other (Specify)
Name of Business		
Address		
City/Town	Province	Postal Code
Telephone	Fax	
Nature of Business		
Years in Business	Payables Contact	
<b>Company Officers, Partners, Principals</b> (attach additional sheet if required)		
Name	Title	
Address		
City/Town	Province	Postal Code
Address		
Telephone	Fax	
Birthdate		
<b>Credit Information</b>		
Bank Name	Acct#	Telephone
Address		
Credit Cards		
Visa	Acct#	Expiry Date
MasterCard	Acct#	Expiry Date
References – Provide one Freight Reference if possible		
Company/Name		Telephone
Address		Fax
Company/Name		Telephone
Address		Fax

I, on behalf of the company and business above, hereby authorize and consent to the receipt and exchange of credit information with any credit agency, credit bureau, or any person or corporation with whom I have or may in the future have financial dealings and agree that information so received may be retained by Rosenau Transport Ltd. It is also agreed that the terms are net 30 days and a 1.5% per month (18% per annum) service charge will be added to overdue amounts.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_ Position: \_\_\_\_\_

***Our Business Is Built On Service***



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To: Our Valued Customers  
From: Accounts Receivable

re: E-Billing Options and Website Access

**Please complete this form to sign up for E-Billing and website access**

I would like to take this opportunity to encourage you to take advantage of our e-billing invoicing. Invoices will be generated directly to your email as a PDF file and can be set up for multiple emails if necessary. With this option we can also include any documents such as Bills of Lading or Proof of Delivery. This helps avoid lost mailing and any billing issues can be addressed immediately. This is not only environmentally friendly but also a more efficient way to receive invoices.

Company Name: \_\_\_\_\_ Customer#: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone#: \_\_\_\_\_

Email Address: \_\_\_\_\_ Fax: \_\_\_\_\_

Send me images of Bill of Lading  and/or Proof of Delivery

And/or would you prefer to get website access which allows you to view/print your invoices, bill of lading and proof of delivery.

Yes  No

Email Address \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone#: \_\_\_\_\_

We can also issue a weekly or monthly statement.

Yes  No  Monthly  Weekly

Please indicate your preferred method of payment.

Electronic Fund Transfer (EFT)  Cheque  Credit Card

If you have any questions or concerns please contact Accounts Receivable at 780-431-2877 or email [ebilling@rosenau.ca](mailto:ebilling@rosenau.ca)

*Our Business is Built on Service*



## SUMMARY OF RULES AND VALUE ADDED SERVICES

- 1. Exhibition Grounds, Construction Site, or Rural Delivery**  
Special site deliveries will be an additional surcharge of minimum \$125.00 or \$2.00/CWT to a maximum of \$325.00. Return mileage from/to the nearest rating town will be charged at \$3.00 per kilometer for rural locations.
- 2. Free Time for Pickup and Delivery**  
Free time allotted will be 15 minutes for shipments up to 5,000 lbs, 30 min between 5,001 and 10,000, 45 min between 10,001 and 20,000lbs, and 1 hour for more than 20,000lbs. Additional time will be charged at \$100.00/hr with a minimum of \$25.00. North of Edmonton will be \$150.00/hr with a minimum of \$50.00.
- 3. Protective Service**  
Freeze protection provided at a cost of 15% of the freight charges with a minimum of \$25.00.  
**Temperature specific control is not provided.**
- 4. Valuation Liability**  
Maximum carrier liability is \$2.00 per pound unless a declared value is stated on the Bill of Lading. Valuation in excess of \$2.00 per pound is charged at 2% of the excess value, with a minimum charge of \$10.00. Limitation on declared value without a quote number will be \$25.00 per pound or \$50,000 whichever is less.
- 5. Appointment Deliveries & Notification Prior to Delivery**  
Shipments will be subject to a \$30.00 charge per appointment or \$15.00 per call ahead. Carrier will not accept any liability for cost arising from missed appointments of late deliveries. Storage charges will apply to appointments not given within 48 hours. One Network users will be charged \$40.00.
- 6. Residential, Mall, or Inside Delivery (all 3 charges may apply)**  
A surcharge of \$75.00 for the first 100 lbs, plus \$2.10/CWT will be assessed to a maximum of \$250.00 for each service provided. Inside delivery is anywhere more than 10 feet from the truck.
- 7. Long Freight**  
Freight over 12 feet will be subject to a \$75.00 surcharge.
- 8. Re-delivery of Freight**  
Will be subject to a minimum surcharge of \$65.00 or \$4.25/CWT to a maximum of truckload rate from delivery terminal.
- 9. Helper / Lumper / Swamper**  
Additional load/unload help is provided at \$65.00/hour. Minimum of 3 hours per person.
- 10. Power Tailgate**  
A surcharge of \$2.10/CWT with a minimum of \$65.00 to a maximum of \$250.00.
- 11. C.O.D. Fee**  
Will be 6% of C.O.D amount, minimum of \$25.00. A \$20.00 surcharge will be issued for cancellations.
- 12. Pallet Handling**  
CPC Skids will be returned at \$40.00 for the first skid plus \$2.50 for each additional skid. All other skids will be \$40.00 for the first skid plus \$3.00 for each additional skid.
- 13. After Hour Delivery**  
Shipments that require delivery beyond our regular hours of 6:00 am to 6:00 pm, will be subject to \$200.00 surcharge over and above the delivery rate.
- 14. Sunday & Holiday Delivery or Pickup**  
Will be subject to a \$350.00 per vehicle surcharge over and above regular delivery rates. (from noon Saturday to 6:00 am Monday)
- 15. Tarping Charge**  
Will be subject to a charge of \$200.00 per shipment.
- 16. Dangerous Goods**  
Will be provided at a charge of 7% of the freight charges with a minimum of \$20.00 and a maximum of \$60.00.
- 17. Explosives**  
Will be \$65.00 for the first 100 lbs plus \$2.10/CWT thereafter to a maximum of \$225.00 to 4408 lbs. After 2000kg or 4409 lbs the truckload rate applies at 53,000 lbs and must be quoted by the Rate Department. Please note that the dangerous goods charges still apply as well.
- 18. Trailer Detention**  
A fee of \$90.00 per van/deck or \$150.00 per heat controlled unit per day will be assessed for all trailers spotted in excess of 24 hours.
- 19. P.O.D. Requests**  
Free on the webpage [www.rosenau.ca](http://www.rosenau.ca) or charges per P.O.D requested will be \$25.00 per shipment.
- 20. Administrative Charge**  
There will be a charge of \$25.00 applied when billing terms are changed after invoicing or if special handling is required for invoicing and payment collection.
- 21. Storage Charges**  
Will be charged at \$1.50/CWT with a minimum of \$25.00 per day. Free time 48 hours.
- 22. Saturday Delivery**  
A \$2.10/CWT, minimum \$50.00 to a maximum \$250.00 in terminal locations, plus truckload rate beyond the servicing terminal.
- 23. Bond / Chain of Custody / Cross Border Charges**  
A surcharge of \$2.00/CWT with a minimum of \$35.00.
- 24. Deck Freight**  
Will be a minimum of a 25% premium on the freight rate or 1,000 lbs per linear foot of deck used.

Rates are based on weights of not less than ten pounds per cubic foot. Shipments occupying 10 linear feet or more of trailer space will be assessed at 1000 lbs per linear foot or actual weight, whichever is greater. When due to the shape or packaging of a shipment, other freight can not be loaded on or around the shipment; the height or width used in calculating the cube will be 8 feet. Personal goods must be paid in advance and move at no claim to carrier. Glass, Granite and Overhead Doors move at no claim to carrier, owners risk of damage.

All rates and surcharges are based on the credit terms that all payments are received within net 30 days. Late payments will be assessed an interest surcharge of 1.5% per month. GST is applicable on all charges. Fuel and Carbon Levy Surcharges are not included in any of the quoted rates and will apply to all services that consume fuel.